PASSENGER FARE TARIFF AND SALES MANUAL

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BAGGAGE DEFINED

All rules and regulations published in this section supercede rules and regulations published in National Baggage Tariff, ICC NBTA 10, and apply locally and interline on the lines of Greyhound Lines, Inc. and Valley Transit Co., Inc. and interline between the named carriers and those shown in Section 2 of this Manual.

All baggage transported in baggage service must be in a container that can withstand handling and piling that occurs during transportation. This is to protect its contents, and to make sure that it will not damage other property. It must be securely closed, strapped, roped, or tied and must have a handle or other way to attach a **Under Bus Tag**. Baggage not in containers will be accepted providing that it can withstand handling and piling without damage to itself or other property.

Baggage can be either personal or sample baggage.

- Personal baggage includes clothing, toiletries (except liquids in glass containers) and similar personal effects. These items
 are for the wear, use, comfort, convenience of the passenger or purpose of the journey. Personal baggage does not include
 items intended for sale. No prohibited items will be permitted in baggage service. For a list of prohibited items see "Prohibited
 Items in Baggage Service" in this section.
- 2. Sample baggage includes property for the commercial use of the passenger, such as catalogues, models, samples of goods, wares, or merchandise. These items are for use by the passenger in making sales, or other disposition of the goods. No prohibited items will be permitted in baggage service.

FRAGILE ITEMS

Fragile items must be wrapped in bubble-plastic, packed in styrofoam (molded, pellets, or sheets), or in placed cardboard containers with corrugated partitions to prevent damage to the fragile item. Clothing, bedding material, newspaper is not considered adequate protection for fragile items.

IDENTIFICATION OF BAGGAGE

All baggage must be properly identified with the name and address to which the bag may be sent in the event of a loss. The owners complete name and address must be inside.

TAGGING (CHECKING) OF BAGGAGE

An **Under-Bus Tag** will be attached to each piece of baggage with a receipt (claim portion of the **Under-Bus Tag**) given to the passenger. Baggage will be tagged at coach side. Refer to your Customer Service Manual for actual baggage tagging and handling procedures. All baggage, excluding carry-on baggage, will be transported in the baggage compartments. Passenger will be responsible for claiming baggage at destination and for rechecking baggage at transfer points. All baggage must have an I.D. tag inside and attached outside.

EXCEPTION 1: NORTHEAST: No baggage will be tagged with Under-Bag Tag over the following routes of the carriers shown. Passenger will be responsible for claiming baggage at destination and for retagging baggage at transfer points.

CARRIER CARRIER

GREYHOUND LINES, INC. PINE HILL-KINGSTON BUS CORPORATION

GREYHOUND LINES, INC. d/b/a BOLTBUS ADIRONDACK TRANSIT LINES, INC.

NEW YORK TRAILWAYS

<u>ROUTE</u> <u>ROUTE</u>

New York - Hartford or Providence - Boston New York - Springfield
New York - Philadelphia Albany - Syracuse - Buffalo

New York - Washington Philadelphia - Baltimore - Washington

New York - Albany - Montreal Montreal - Burlington

New York - Syracuse - Buffalo Syracuse - Watertown - Massena

New York - Binghamton - Rochester - Buffalo Philadelphia - Scranton

CARRIERS ARE NOT RESPONSIBLE FOR LOST, DAMAGED OR MISPLACED BAGGAGE referencing above routes.

FREE BAGGAGE ALLOWANCE

Free baggage allowances are:

	NUMBER OF PIECES	CHARGE PER PIECE	WEIGHT	VALUE
ADULT FARE TICKET	3 pieces	2 Bags Free, 3 rd Bag \$20 (Flexible Fare – 2 Bags Free)	100 pounds **	\$250
		1 Bag Free, 2 nd Bags \$20 and 3 rd Bag \$20 (Economy Extra –1 Bag Free)		
		1 Bag Free, 2 nd Bags \$20 and 3 rd Bag \$20 (Economy - –1 Bag Free)		
CHILD'S FARE TICKET	1 piece	Free	50 pounds	\$125

Free Baggage allowances for Valley Transit, and participating interline carriers are:

INTERSTATE AND INTRASTATE FREE BAGGAGE ALLOWANCES – OTHER PARTICIPATING CARRIERS			
	NUMBER OF PIECES	WEIGHT	VALUE
ADULT FARE TICKET	2 pieces	100 pounds **	\$250
CHILD'S FARE TICKET	D'S FARE TICKET 1 piece 50 pounds \$125		
** No single piece of baggage may weigh more than 50 pounds. Additional pieces handled under Excess Baggage Rules			

SIZE LIMITATIONS

A single piece of baggage must not exceed 62 inches when adding the total outside dimensions of the bag: Length + Width + Height. A reduced express charge of \$42, \$47 or \$52 will be assessed for each piece over and above the 62-inch dimensional limit. See express terms and conditions for maximum size limitations.

Packaging only exceptions to the following items:

Bicycles, skis, and ski poles must be packed in wood, canvas or other substantial container, and securely fastened; towing equipment must be enclosed in rigid containers or wrapped in a strong material such as canvas and securely strapped or tied. Towing equipment is limited to 100 pounds actual weight; **these items are not exempt from oversize charges.**

Baggage exceeding the size limit will be transported in express service under the Xpress Baggage Service at reduced rates based on current Express Rate Zones. Baggage destined to Express Rate Zones A thru C, will be **\$42** per piece, while baggage destined to Express Rate Zone D will be **\$47** per piece and Express Rate Zone E will be **\$52** per piece.

To ship Oversize Baggage at Xpress Baggage Rates, passenger must show proof of ticket purchase. Baggage may be shipped to destination shown on ticket only and at the same time as the passenger. Baggage sent ahead of the passenger will travel at normal express tariff rates.

Maximum value for Xpress Baggage service will be \$1,000 per shipment. Free value allowance is \$250. A charge will be assessed for any value over and above the \$250 free allowance.

VALUE LIMITATIONS

Excess value over and above the free value stated in "Free Baggage Allowances" can be purchased at the rates shown in the table below. The maximum value for each Ticket is \$1,000. Minimum charge for excess value is \$2.

Baggage Value (Adult)	Excess Valuation Charge	Baggage Value (Children)	Excess Valuation Charge
Up to \$250	Free	Up to \$125	Free
\$250.01 to \$350.00	\$2.00	\$125.01 to \$175.00	\$2.00
\$350.01 to \$450.00	\$4.00	\$175.01 to \$225.00	\$4.00
\$450.01 to \$550.00	\$6.00	\$225.01 to \$275.00	\$6.00
\$550.01 to \$650.00	\$8.00	\$275.01 to \$325.00	\$8.00
\$650.01 to \$750.00	\$10.00	\$325.01 to \$375.00	\$10.00
\$750.01 to \$850.00	\$12.00	375.01 to \$425.00	\$12.00
850.01 to 950.00	\$14.00		
\$950.00 to \$1000.00	\$16.00		· · · · · · · · · · · · · · · · · · ·

WEIGHT LIMITATIONS

Maximum allowable weight for a single piece of baggage is 50 pounds. If a bag exceeds the 50-pound limit, it may be transported in express shipping service subject to express terms and conditions. A reduced express charge of \$42, \$47 or \$52 will be assessed for each piece.

Baggage exceeding the weight limit will be transported in express service under the Xpress Baggage Service at reduced rates based on current Express Rate Zones. Baggage destined to Express Rate Zones A thru C, will be \$42 per piece, while baggage destined to Express Rate Zone D will be \$47 per piece and Express Rate Zone E will be \$52 per piece. Maximum weight for any piece shipped in Xpress Baggage Service must not exceed 75 pounds.

To ship Overweight Baggage at Xpress Baggage Rates, passenger must show proof of ticket purchase. Baggage may be shipped to destination shown on ticket only and at the same time as the passenger. Baggage sent ahead of the passenger will travel at normal express tariff rates.

Maximum value for Xpress Baggage will be \$1,000 per shipment. Free value allowance is \$250. A charge will be assessed for any value over and above the \$250 free allowance.

Exception: For tow bars and towing equipment the maximum allowable weight is 100 pounds.

EXCESS BAGGAGE

Baggage exceeding the Free allowance (2 pieces for each adult-fare ticket and 1 piece for each child's-fare ticket) will be transported as express subject to the terms and conditions of express service. For each ticket, a maximum of 5 additional pieces of baggage, not including free allowance, may be transported via express service under the Xpress Baggage Service. A reduced express charge of \$36, \$41 or \$46 will be assessed for each piece over and above the free allowance up to a maximum of 5 additional pieces for each ticket. Additional baggage exceeding both free and excess allowances may be carried via express shipping at regular tariff rates.

Actual rates for excess baggage transported in express service under the Xpress Baggage Service will be based on current Express Rate Zones. Baggage destined to Express Rate Zones A thru C, will be \$36 per piece, while baggage destined to Express Rate Zone D will be \$41 per piece and Express Rate Zone E will be \$46 per piece.

To ship Excess Baggage at Xpress Baggage Rates, passenger must show proof of ticket purchase. Baggage may be shipped to destination shown on ticket only and at the same time as the passenger. Baggage sent ahead of the passenger will travel at normal express tariff rates.

Maximum value for Xpress Baggage will be \$1,000 per shipment. Free value allowance is \$250. A charge will be assessed for any value over and above the \$250 free allowance.

Excess baggage can be checked on the routes of the following carriers only:

GREYHOUND LINES, INC. VALLEY TRANSIT CO., INC.

BICYCLES IN BAGGAGE SERVICE

Bicycles transported in baggage service are subject to the size and weight limitations for baggage and must be contained in wood, leather, canvas, or other substantial carrying case. If the bicycle exceeds the size or weight limitations it may be transported in express service under the Xpress Baggage Service subject to express terms and conditions. A reduced express charge of \$35, \$40 or \$45 will be assessed for each oversize/overweight bicycle transported.

PROHIBITED ARTICLES IN BAGGAGE SERVICE

The following items are prohibited in baggage:

Acids

Alcoholic Beverages or Liquor (including Beer, Ale and Wine)

Ammunition

Animals, Pets, Service Animals

Articles exceeding baggage size limitations

Backpacks, baggage, or other items with attached or protruding articles Batteries containing liquid acids

Combustible Liquids

Corpses or Ashes of Cremated Corpses

Cylinders containing compressed gases (See NOTE below.)

Explosives

Films, Flammable Firearms, all types

Fireworks

Flammable Items

Furniture Gases

Hazardous (dangerous) Articles

Hover Boards Jewelry

Laptop Computers

Live Fish, Poultry, Reptiles Matches, Strike-anywhere

Materials have a disagreeable odor

Merchandise for resale (except sample baggage)

Money

Perishable Items, including foodstuffs

Phonograph Records

Poisons

Prescription Medication, Doctor Prescribed

(Not permitted in checked baggage. Must be always kept in

the possession of the passenger)

Radioactive Materials

Television sets Trash Bags Watches Weapons

The following items will be accepted in baggage service with liability limited to \$250 for each adult ticket:

Antiques

Articles of extraordinary value

Heirlooms

Item's convertible into currency or coin

Negotiable Instruments

Valuable Papers including Manuscripts, Irreplaceable

Publications, Documents

The following items will be accepted when the conditions specified are met:

Tow bars

Other towing equipment

Tow bars or other towing equipment will be accepted when enclosed in rigid containers or wrapped in a strong material such as canvas and securely strapped or tied. All such items will be limited to 100 pounds actual weight.

NOTE: Passengers, who for medical reasons must rely on and use oxygen in portable oxygen canisters and respirators, may carry these containers with them on the bus. A maximum of up 4 canisters in total are allowed. Two allowed on board and two allowed under baggage compartment. Oxygen canisters stored in the baggage compartment must be in protective cases with safety caps on valves. The size limit is as follow 26 inches long and 4.5 inches high (66cm x 11.5cm).

Items discovered in passenger baggage during security checks that are not permitted inside the bus may be shipped to destination for \$18 per shipment.

BAGGAGE LIABILITY

In checking Baggage for transportation over the lines of other Carriers, the Issuing Carrier does not assume responsibility for the transportation over the lines of other Carriers, except as responsibility may be imposed by law or agreements between carriers with respect to Baggage.

Carriers will not be responsible for the loss of or damage to baggage in excess of the value allowances. Carrier will only be responsible to the extent of the actual loss or damage sustained based on the actual baggage at the time and place of checking.

Carriers will not accept liability for a greater value than \$1,000 on any single piece of baggage for checked on either adult- or child's-fare tickets, regardless of the number of pieces of baggage. In no event will the liability exceed the actual value of the baggage at the place and time of checking.

No carrier will accept responsibility for damage, breakage, deterioration, delay, and/or loss of any prohibited article or any article not specifically defined as acceptable in baggage service nor for damage, breakage, deterioration, delay, and/or loss caused by such unauthorized articles to other baggage belonging to the same passenger.

Carriers will NOT accept any liability for unchecked baggage (Must have a Under Bus Tag).

Except as responsibility may be imposed by law, Carriers will not be liable for delays caused by accidents, breakdowns, bad conditions of the road, storms and other conditions beyond the carriers' control, and the delivery of baggage under instructions of the passenger, baggage owner, or representative to a non-agency destination or at an agency point that does not accept incoming baggage, after such property has been left at such station or non-agency destination.

Carriers will not deliver lost or delayed baggage to any address located outside of the Continental United States. It is the responsibility of the passenger to make arrangements for any such lost or delayed baggage to be shipped to destinations outside the Continental United States. The Continental United States does not include Alaska.

CLAIMS

Greyhound is not liable for any lost or damaged baggage. If we find your baggage, we can send it back to you if you live within the Continental United States (not including Alaska or Hawaii). If you live outside of the Continental United States, you'll need to make your own arrangements for your baggage to be shipped to you.

STORAGE CHARGES

Each piece of baggage, either inbound or outbound, remaining at stations will be subject to the following storage rules and charges:

- 1. Each piece of baggage will be stored for up to 3 days after arrival free of charge.
- 2. After the free storage period, a charge of \$2 per day, per piece will be charged, subject to a maximum of \$50 per piece for each 30-day period.
- 3. If unclaimed for 30 days, the bag will be forwarded to the Unclaimed Baggage Warehouse.
- 4. If the bag remains unclaimed for a period of 90 days, the bag maybe sold for accumulated storage charges.

MEXICO BAGGAGE ALLOWANCE:

Mexico Free baggage allowances are:

BAGGAGE ALLOWANCES FOR MEXICO INTERNATIONAL SERVICE				
	NUMBER OF PIECES	CHARGE PER PIECE	WEIGHT	VALUE
ADULT FARE TICKET	1 piece	1 Bag Free, 2 nd Bag \$15	50 pounds	Up to \$250
CHILD'S FARE TICKET	1 piece	1 Bag Free, 2 nd Bag \$15	50 pounds	Up to \$250

^{**} No single piece of baggage may weigh more than 50 pounds.

Additional pieces handled under Excess Baggage Rules

MEXICO WEIGHT LIMITATIONS

Maximum allowable weight for a single piece of baggage is 50 pounds. If a bag exceeds the 50-pound limit, it may be transported in express shipping service subject to express terms and conditions. A reduced express surcharge of \$30 to \$40 (charge will be based on distance of trip) will be assessed for each piece over the 50 pounds.

MEXICO PROHIBITED ARTICLES IN BAGGAGE SERVICE

Reference page 11.7 to review list of prohibited articles.

MEXICO SIZE LIMITATIONS

A single piece of baggage must not exceed 62 inches when adding the total outside dimensions of the bag: Length + Width + Height. Baggage exceeding the size limit will be transported in express service under the Xpress Baggage Service and surcharge will be applied (\$30-\$40) depending on travel distance.

MEXICO VALUE LIMITATIONS

In Mexico, Greyhound will not be responsible for loss or damage to baggage for an amount exceeding 20 days of minimum wage in the Federal District, unless it declared some additional value. If the passenger wants greater coverage by your baggage, it can, at the time of a document, declare a surplus value to the planned limitation and pay the applicable charges (\$MXN 0.50 for each fraction over 100 \$MXN).

Baggage Value (Adult)	Excess Valuation Charge
Up to \$250	Free
\$250.01 to \$350.00	\$2.00
\$350.01 to \$450.00	\$4.00
\$450.01 to \$550.00	\$6.00
\$550.01 to \$650.00	\$8.00
\$650.01 to \$750.00	\$10.00
\$750.01 to \$850.00	\$12.00
850.01 to 950.00	\$14.00
\$950.01 to \$1000.00	\$16.00

MEXICO STORAGE CHARGES

Greyhound Lines offers storage at specific locations. Please consult an agent regarding pricing information. Baggage can be held for a 24-hour period. If the 24-hour timeframe is not met additional charges will apply. An agent will be able to provide additional information referencing restricted items.

MEXICO CLAIMS

Greyhound does not assume responsibility for any lost or damaged baggage and for any injury caused by or a result of the baggage. Passenger must have their baggage and any personal belongings, in their possession always. Greyhound does not check baggage and assumes no responsibility for the safe transport of bags on its routes. Passengers are responsible for collecting their baggage immediately upon arrival and for transferring their baggage from one bus to another during a bus change. Any baggage not retrieved and left station might incur storage fees.