

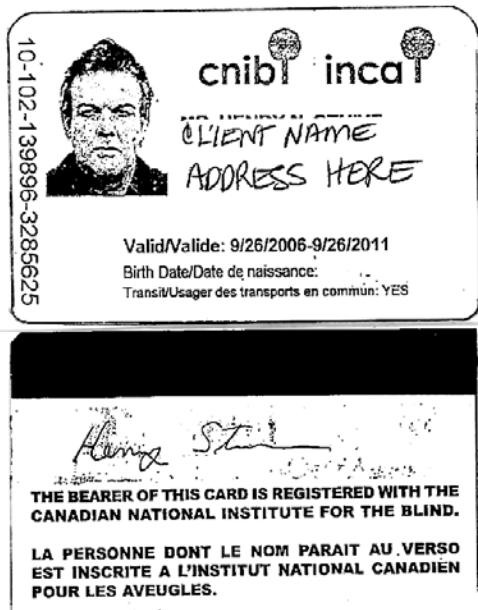
SPECIAL NEEDS PASSENGERS

BLIND PERSON – SPECIAL PRIVILEGE:

TO WHOM GRANTED:

To blind persons registered with the Canadian National Institute for the Blind presenting a Canadian National Institute for the Blind (C.N.I.B.) NATIONAL IDENTITY CARD or Provincial IDENTITY CARD properly completed and signed.

C.N.I.B. IDENTITY CARD



Front & Back

PROVINCIAL IDENTITY CARD



THE BLIND PERSONS'
RIGHTS ACT, 1980

IDENTIFICATION CARD

THE BEARER OF THIS CARD, _____
AND HIS/HER DOG GUIDE NAMED _____
ARE QUALIFIED FOR THE PURPOSES OF THE BLIND
PERSONS' RIGHTS ACT, 1980.

DATE ISSUED _____

BY _____
AUTHORIZED REPRESENTATIVE

See reverse side for summary of legislation.
SSCH 1157 (83/08)

SPECIAL NEEDS PASSENGERS

SPECIAL NEEDS (BLIND / HEARING IMPAIRED) - SPECIAL PRIVILEGE FOR SERVICE ANIMALS:

TO WHOM GRANTED:

To persons having a Service Animal with appropriate IDENTITY CARD.

Front of Card

Back of Card



SAMPLE IDENTITY CARDS

BLIND OR HEARING IMPAIRED PASSENGER ACCOMPANIED BY A SERVICE ANIMAL:

If a passenger is accompanied by a "Seeing Eye or Hearing Ear" service animal, this animal should be allowed on the bus. One service animal per passenger with a disability will be accepted without charge for carriage. Passengers are required to provide written proof that the service animal has been trained and certified by a professional service animal institution. The service animal must be properly harnessed and remain on the floor at the passenger's feet during travel. The service animal is the responsibility of its owner and must be controlled by owner.

FARES:

Special Needs Passengers will be charged regular One-Way or Return Fares. "Seeing Eye" or "Hearing Ear" Service Animal will travel in-conjunction with the fare charged to the Special needs passenger at no extra charge.

MARKING OF TICKET:

Regular form ticket will be issued to each passenger, stamping or endorsing "Blind & Escort" Requisition No. . . . , together with limit of ticket and amount of fare paid on the ticket issued to the Special Needs Passenger, "Seeing Eye" or "Hearing Ear" Service Animal and sighted escort.

SPECIAL NEEDS PASSENGERS


REDUCED RATES - SPECIAL NEEDS PERSONS:

TO WHOM GRANTED:

The reduced Fares authorized will be granted to a Special Needs (Permanently Disabled) Person, unable to travel alone, (aged 14 years or older) and accompanied by an Adult Attendant, if such Disabled Person has received a Disability Travel Card™ from the Easter Seals/March of Dimes National Council (Canadian Rehabilitation Council for the Disabled) or one of its designated affiliated members. (Special Needs persons will be given free seat selection and will be pre-boarded at locations where seat selection is available.)

A Special Needs Person who requires a personal care attendant when traveling within the province of QUEBEC must submit an application form to the l'Association des propriétaires d'autobus du QUEBEC (APAQ) to obtain the QUEBEC Intercity Bus Service Attendant Card. This card is recognized by Greyhound within the province of QUEBEC only, and is for the use of a person with significant and permanent disabilities.

The company will acknowledge acceptance that a person requires a personal care attendant by issuing an entitlement card. To obtain an entitlement card before your day of travel, customers can contact BIRC at 1-877-653-3649. This acknowledgement can be used for future bus travel on scheduled services with any operator covered by this Code.

 <p style="text-align: right;">50</p> <p>PERSONAL CARE ATTENDANT CARD</p> <p>Ian Holland Gillies</p> <p>Requires a personal care attendant (PCA).</p> <p>The PCA is entitled to accompany this passenger free of charge on any Canadian intercity bus route¹.</p> <p>Issued: April 25, 2013 by _____</p> <p>Expiry: April 25, 2015</p>	<p>Issued in compliance with Greyhound Canada's Tariff Rules and Regulations and Canada's Intercity Bus Code of Practice. Passenger and personal care attendant must travel together. Attendant must be 14 years or older. This card is the property of Greyhound Canada. Non-transferable. Void if misused.</p> <p>¹ <i>Valid except in Quebec. Visit www.apaq.qc.ca for details.</i></p>
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SPECIAL NEEDS PASSENGERS

CONDITIONS OF SALE:

- 1) The Special Needs Permanently Disabled Person and the Adult Attendant must travel together for the entire trip.
- 2) The Adult Attendant must be capable of assisting the Permanently Disabled Person in boarding and alighting from the Bus and during the trip without assistance from Carrier personnel.
- 3) The Special Needs Disabled Person will make application to the Easter Seals/March of Dimes National Council or its designated affiliates by having completed the Application of Eligibility form. Upon approval of the Application of Eligibility by the Easter Seals/March of Dimes National Council or its designated affiliates a Disability Travel Card™ will be issued authorizing the Special Needs Tickets.
- 4) In the absence of a Disability Travel Card™ from the Easter Seals/March of Dimes National Council (Canadian Rehabilitation Council for the Disabled) or one of its designated affiliated members, the Company will require the passenger to obtain certification from a physician that the patient requires a Personal Care Attendant. The physician must complete and sign the following letter below.
- 5) The Attendant must stow and retrieve any baggage belonging to the Special Needs Disabled Person.
- 6) The Attendant must administer any medication required for the Special Needs Disabled Person.

CERTIFICATE OF ELIGIBILITY

To Attending Physician:

The Easter Seals/March of Dimes National Council its members or affiliates are authorized to approve Reduced Fare Party Tickets allowing physically disabled person to travel with an attendant on the lines of Motor Coach Companies that Participate in the reduced fare plan.
An answer of "TRUE" to all of the following questions will qualify the applicant for reduced Party Rate privileges.

TRUE OR FALSE

- (a) The individual cannot board or alight from a motor coach without physical assistance. _____
- (b) The individual cannot sit down or stand up with dignity, without physical assistance. _____
- (c) The individual cannot physically tend to himself without physical assistance in the self care areas of eating, person hygiene and washroom facilities. _____
- (d) The Disability is of a permanent nature. _____

APPLICANT'S PHONE NO. _____ DOCTOR'S PHONE NO. _____

APPLICANT'S NAME (please print) _____ * DOCTOR'S SIGNATURE _____

ADDRESS _____

CITY _____ PROVINCE _____ POSTAL CODE _____

SPECIAL NEEDS PASSENGERS

ADULT AND CHILDREN'S FARES:

One-Way Fares: One Adult, One-Way Regular Fare, via applicable valid route(s), will require a ticket to be issued for each passenger covering One-Way Transportation for a disabled person and adult attendant.

Round-Trip Fares: Double the Adult One-Way Regular Fare, via applicable valid route(s), will require a ticket to be issued for each passenger covering Round-Trip Transportation for a disabled person and adult attendant (see Rule 13).

Children's Fares: No Reduction for Children's Fares.

NOTE: Special Needs Person Tickets authorized herein will be based on REGULAR FARES and not applicable on any Excursion fares, unlimited travel tickets, Blind and Escort or other reduced fares, or to or through the United States.

MARKING OF TICKETS:

- 1) Each Coupon of a Ticket for the use of a Permanently Disabled Person and An Adult Attendant should be plainly marked "Disabled No. A-131."
- 2) Time Limit of the Ticket will be governed by the Tariff from which the fare authorized herein is obtained.

BAGGAGE:

Except as otherwise specifically provided herein, Rules, Regulations and Charges governing the handling of Baggage will be as published or authorized in tariffs to which the Issuing Carriers named herein are parties.

Exception: Collapsible non-motorized wheelchair, personal mobility scooters; and other mobility aids, will be accepted as Baggage without additional charge, and will be in addition to the one (1) free bag and one (1) bag for a \$15 charge. Personal mobility scooters should be able to collapse or be disassembled in order to fit in the coach's baggage compartment, to the following maximum dimensions:

- Width: 56" or 142.2cm
- Height: 36" or 91.4cm
- Length: 96" or 243.8cm
- Maximum weight permitted: 600 lbs or 272 kg

At the time of loading, the scooter must be:

- Collapsed or dissembled by the passenger or passenger's assistant
- Battery disconnected, if appropriate
- Loaded and unloaded by a passenger provide assistant or Greyhound Canada employee at both origin and destination point at any location using a Greyhound Canada scooter ramp.