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BAGGAGE DEFINED

All rules and regulations published in this section supercede rules and regulations published in National Baggage Tariff, ICC NBTA 10, and apply locally and interline on the lines of Greyhound Lines, Inc. and Valley Transit Co., Inc. and interline between the named carriers and those shown in Section 2 of this Manual.

All baggage transported in baggage service must be in a container that can withstand handling and piling that occurs during transportation. This is to protect its contents, and to make sure that it will not damage other property. It must be securely closed, strapped, roped or tied and must have a handle or other way to attach a Baggage Claim Check. Baggage not in containers will be accepted providing that it can withstand handling and piling without damage to itself or other property.

Baggage can be either personal or sample baggage.

1. Personal baggage includes clothing, toiletries (except liquids in glass containers) and similar personal effects. These items are for the wear, use, comfort, convenience of the passenger or purpose of the journey. Personal baggage does not include items intended for sale. No prohibited items will be permitted in baggage service. For a list of prohibited items see "Prohibited Items in Baggage Service" in this section.
2. Sample baggage includes property for the commercial use of the passenger, such as catalogues, models, samples of goods, wares or merchandise. These items are for use by the passenger in making sales, or other disposition of the goods. No prohibited items will be permitted in baggage service.

FRAGILE ITEMS

Fragile items must be wrapped in bubble-plastic, packed in styrofoam (molded, pellets, or sheets), or in placed cardboard containers with corrugated partitions to prevent damage to the fragile item. Clothing, bedding material, newspaper is not considered adequate protection for fragile items.

IDENTIFICATION OF BAGGAGE

All baggage must be properly identified with the name and address to which the bag may be sent in the event of a loss. The owner's complete name and address must be inside.

CHECKING OF BAGGAGE

A baggage check will be attached to each piece of baggage with a receipt (claim portion of the baggage check) given to the passenger. Baggage will be checked at coachside. Refer to your Customer Service Manual for actual baggage checking and handling procedures.

EXCEPTION 1: NORTHEAST: No baggage will be checked over the following routes of the carriers shown. Passenger will be responsible for claiming baggage at destination and for rechecking baggage at transfer points.

CARRIER

GREYHOUND LINES, INC.
 GREYHOUND LINES, INC. d/b/a BOLTBUS
 ADIRONDACK TRANSIT LINES, INC.
 NEW YORK TRAILWAYS

CARRIER

PETER PAN BUS LINES, INC.
 PINE HILL-KINGSTON BUS CORPORATION

ROUTE

New York - Hartford or Providence - Boston
 New York - Philadelphia
 New York - Washington
 New York - Albany - Montreal
 New York - Syracuse - Buffalo
 New York - Binghamton - Rochester – Buffalo

ROUTE

New York - Springfield
 Albany - Syracuse - Buffalo
 Philadelphia - Baltimore - Washington
 Montreal - Burlington
 Syracuse - Watertown - Massena
 Philadelphia – Scranton

EXCEPTION 2: ELECTRONIC TICKETS: No baggage will be checked for travel with an electronic ticket. An electronic ticket is defined as a ticket that is printed off a personal computer and is valid only on a specific day on specific routes published on Greyhound's website, www.greyhound.com; Transcor or ARC electronic tickets are not subject to this exception. All baggage, excluding carry-on baggage, will be transported in the baggage compartments. Passenger will be responsible for claiming baggage at destination and for rechecking baggage at transfer points. All baggage must have an I.D. tag inside and attached outside. CARRIERS ARE NOT RESPONSIBLE FOR LOST, DAMAGED OR MISPLACED BAGGAGE.

FREE BAGGAGE ALLOWANCE

Free baggage allowances are:

INTERSTATE AND INTRASTATE FREE BAGGAGE ALLOWANCES – GREYHOUND, BURLINGTON TRAILWAYS, JEFFERSON LINES, AND SOUTHEASTERN STAGES ONLY				
	NUMBER OF PIECES	CHARGE PER PIECE	WEIGHT	VALUE
ADULT FARE TICKET	2 pieces	1 ST Bag Free, 2 ND Bag \$15 (Flexible Fare – 2 ND Bag Free)	100 pounds **	\$250
CHILD'S FARE TICKET	1 piece	Free	50 pounds	\$125
** No single piece of baggage may weigh more than 50 pounds. Additional pieces handled under Excess Baggage Rules				

Free Baggage allowances for Valley Transit, and participating interline carriers are:

INTERSTATE AND INTRASTATE FREE BAGGAGE ALLOWANCES – OTHER PARTICIPATING CARRIERS			
	NUMBER OF PIECES	WEIGHT	VALUE
ADULT FARE TICKET	2 pieces	100 pounds **	\$250
CHILD'S FARE TICKET	1 piece	50 pounds	\$125
** No single piece of baggage may weigh more than 50 pounds. Additional pieces handled under Excess Baggage Rules			

SIZE LIMITATIONS

A single piece of baggage must not exceed 62 inches when adding the total outside dimensions of the bag: Length + Width + Height. A reduced express charge of \$35, \$40 or \$45 will be assessed for each piece over and above the 62-inch dimensional limit. See express terms and conditions for maximum size limitations.

Packaging only exceptions to the following items:

Bicycles, skis and ski poles must be packed in wood, canvas or other substantial container, and securely fastened; towing equipment must be enclosed in rigid containers or wrapped in a strong material such as canvas and securely strapped or tied. Towing equipment is limited to 100 pounds actual weight; **these items are not exempt from oversize charges.**

Baggage exceeding the size limit will be transported in express service under the Xpress Baggage Service at reduced rates based on current Express Rate Zones. Baggage destined to Express Rate Zones A thru C, will be \$35 per piece, while baggage destined to Express Rate Zone D will be \$40 per piece and Express Rate Zone E will be \$45 per piece.

To ship Oversize Baggage at Xpress Baggage Rates, passenger must show proof of ticket purchase. Baggage may be shipped to destination shown on ticket only and at the same time as the passenger. Baggage sent ahead of the passenger will travel at normal express tariff rates.

Maximum value for Xpress Baggage service will be \$1,000 per shipment. Free value allowance is \$250. A charge will be assessed for any value over and above the \$250 free allowance.

VALUE LIMITATIONS

Excess value over and above the free value stated in "Free Baggage Allowances" can be purchased at the rates shown in the table below. The maximum value for each Ticket is \$1,000. Minimum charge for excess value is \$2.

Baggage Value (Adult)	Excess Valuation Charge	Baggage Value (Children)	Excess Valuation Charge
Up to \$250	Free	Up to \$125	Free
\$250.01 to \$350.00	\$2.00	\$125.01 to \$175.00	\$2.00
\$350.01 to \$450.00	\$4.00	\$175.01 to \$225.00	\$4.00
\$450.01 to \$550.00	\$6.00	\$225.01 to \$275.00	\$6.00
\$550.01 to \$650.00	\$8.00	\$275.01 to \$325.00	\$8.00
\$650.01 to \$750.00	\$10.00	\$325.01 to \$375.00	\$10.00
\$750.01 to \$850.00	\$12.00	\$375.01 to \$425.00	\$12.00
\$850.01 to \$950.00	\$14.00		
\$950.00 to \$1000.00	\$16.00		

WEIGHT LIMITATIONS

Maximum allowable weight for a single piece of baggage is 50 pounds. If a bag exceeds the 50-pound limit, it may be transported in express shipping service subject to express terms and conditions. A reduced express charge of \$35, \$40 or \$45 will be assessed for each piece.

Baggage exceeding the weight limit will be transported in express service under the Xpress Baggage Service at reduced rates based on current Express Rate Zones. Baggage destined to Express Rate Zones A thru C, will be \$35 per piece, while baggage destined to Express Rate Zone D will be \$40 per piece and Express Rate Zone E will be \$45 per piece. Maximum weight for any piece shipped in Xpress Baggage Service must not exceed 75 pounds.

To ship Overweight Baggage at Xpress Baggage Rates, passenger must show proof of ticket purchase. Baggage may be shipped to destination shown on ticket only and at the same time as the passenger. Baggage sent ahead of the passenger will travel at normal express tariff rates.

Maximum value for Xpress Baggage will be \$1,000 per shipment. Free value allowance is \$250. A charge will be assessed for any value over and above the \$250 free allowance.

Exception: For tow bars and towing equipment the maximum allowable weight is 100 pounds.

EXCESS BAGGAGE

Baggage exceeding the Free allowance (2 pieces for each adult-fare ticket and 1 piece for each child's-fare ticket) will be transported as express subject to the terms and conditions of express service. For each ticket, a maximum of 5 additional pieces of baggage, not including free allowance, may be transported via express service under the Xpress Baggage Service. A reduced express charge of \$35, \$40 or \$45 will be assessed for each piece over and above the free allowance up to a maximum of 5 additional pieces for each ticket. Additional baggage exceeding both free and excess allowances may be carried via express shipping at regular tariff rates.

Actual rates for excess baggage transported in express service under the Xpress Baggage Service will be based on current Express Rate Zones. Baggage destined to Express Rate Zones A thru C, will be \$35 per piece, while baggage destined to Express Rate Zone D will be \$40 per piece and Express Rate Zone E will be \$45 per piece.

To ship Excess Baggage at Xpress Baggage Rates, passenger must show proof of ticket purchase. Baggage may be shipped to destination shown on ticket only and at the same time as the passenger. Baggage sent ahead of the passenger will travel at normal express tariff rates.

Maximum value for Xpress Baggage will be \$1,000 per shipment. Free value allowance is \$250. A charge will be assessed for any value over and above the \$250 free allowance.

Excess baggage can be checked on the routes of the following carriers only:

GREYHOUND LINES, INC.
VALLEY TRANSIT CO., INC.

BICYCLES IN BAGGAGE SERVICE

Bicycles transported in baggage service are subject to the size and weight limitations for baggage and must be contained in wood, leather, canvas, or other substantial carrying case. If the bicycle exceeds the size or weight limitations it may be transported in express service under the Xpress Baggage Service subject to express terms and conditions. A reduced express charge of \$35, \$40 or \$45 will be assessed for each oversize/overweight bicycle transported.

PROHIBITED ARTICLES IN BAGGAGE SERVICE

The following items are prohibited in baggage:

Acids	Hover Boards
Alcoholic Beverages or Liquor (including Beer, Ale and Wine)	Jewelry
Ammunition	Laptop Computers
Animals, Pets, Service Animals	Live Fish, Poultry, Reptiles
Articles exceeding baggage size limitations	Matches, Strike-anywhere
Backpacks, baggage or other items with attached or protruding articles	Materials have a disagreeable odor
Batteries containing liquid acids	Merchandise for resale (except sample baggage)
Combustible Liquids	Money
Corpses or Ashes of Cremated Corpses	Perishable Items, including foodstuffs
Cylinders containing compressed gases (See NOTE below.)	Phonograph Records
Explosives	Poisons
Films, Flammable	Prescription Medication, Doctor Prescribed (Not permitted in checked baggage. Must be kept in the possession of the passenger at all times)
Firearms, all types	Radioactive Materials
Fireworks	Television sets
Flammable Items	Watches
Furniture	Weapons
Gases	
Hazardous (dangerous) Articles	

The following items will be accepted in baggage service with liability limited to \$250 for each adult ticket:

Antiques	Negotiable Instruments
Articles of extraordinary value	Valuable Papers including Manuscripts, Irreplaceable Publications, Documents
Heirlooms	
Items convertible into currency or coin	

The following items will be accepted when the conditions specified are met:

Tow bars	Other towing equipment
Tow bars or other towing equipment will be accepted when enclosed in rigid containers or wrapped in a strong material such as canvas and securely strapped or tied. All such items will be limited to 100 pounds actual weight.	

NOTE: Passengers, who for medical reasons must rely on and use oxygen in portable oxygen containers, may carry these containers with them on the bus.

Items discovered in passenger baggage during security checks that are not permitted inside the bus may be shipped to destination for \$10 per shipment.

BAGGAGE LIABILITY

In checking Baggage for transportation over the lines of other Carriers, the Issuing Carrier does not assume responsibility for the transportation over the lines of other Carriers, except as responsibility may be imposed by law or agreements between carriers with respect to Baggage.

Carriers will not be responsible for the loss of or damage to baggage in excess of the value allowances. Carrier will only be responsible to the extent of the actual loss or damage sustained based on the actual baggage at the time and place of checking.

Carriers will not accept liability for a greater value than \$1,000 on any single piece of baggage for checked on either adult- or child's-fare tickets, regardless of the number of pieces of baggage. In no event will the liability exceed the actual value of the baggage at the place and time of checking.

No carrier will accept responsibility for damage, breakage, deterioration, delay, and/or loss of any prohibited article or any article not specifically defined as acceptable in baggage service nor for damage, breakage, deterioration, delay, and/or loss caused by such unauthorized articles to other baggage belonging to the same passenger.

Carriers will NOT accept any liability for unchecked baggage.

Except as responsibility may be imposed by law, Carriers will not be liable for delays caused by accidents, breakdowns, bad conditions of the road, storms and other conditions beyond the carriers' control, and the delivery of baggage under instructions of the passenger, baggage owner, or representative to a non-agency destination or at an agency point that does not accept incoming baggage, after such property has been left at such station or non-agency destination.

Carriers will not deliver lost or delayed baggage to any address located outside of the Continental United States. It is the responsibility of the passenger to make arrangements for any such lost or delayed baggage to be shipped to destinations outside the Continental United States. The Continental United States does not include Alaska.

CLAIMS

A claim for loss of or damage to baggage will not be voluntarily paid by a carrier unless filed in writing within 30 days from the time the passenger arrived at the destination to which the baggage was checked.

Carriers will make immediate and diligent efforts to recover lost checked baggage. If the lost checked baggage cannot be located within 15 days, the carrier will immediately process the matter as a claim. The date the tracing form was received by the carrier or carrier's agent will be considered as the first day commencing a 60-day period before which a claim will be settled. All claims for lost baggage will be settled within 90 days from date carrier received tracing form either by firm offer or denial. Greyhound will acknowledge claim, in writing, within 30 days of receipt.

Concealed and/or exterior loss or damage will be reported in writing within 7 days after delivery of baggage and carrier will be given the opportunity of making an inspection of the baggage. A claim involving concealed and/or exterior loss or damage must be filed within 7 days after delivery of the baggage.

If investigation of a Claim develops that one or more other Carriers has been presented with a similar Claim on the same Baggage, the Carrier, investigating such Claim will communicate with each such other Carrier and, prior to any agreement entered into between or among them as to the proper disposition of such Claim or Claims, will notify all Claimants of the receipt of conflicting or overlapping Claims and will require further substantiation, on the part of each Claimant, of his right with respect to such Claim.

STORAGE CHARGES

Each piece of baggage, either inbound or outbound, remaining at stations will be subject to the following storage rules and charges:

1. Each piece of baggage will be stored for up to 3 days after arrival free of charge
2. After the free storage period, a charge of \$2 per day, per piece will be charged, subject to a maximum of \$50 per piece for each 30 day period.
3. If unclaimed for 30 days the bag will be forwarded to the Unclaimed Baggage Warehouse.
4. If the bag remains unclaimed for a period of 90 days, the bag maybe sold for accumulated storage charges.