GREYHOUND LINES INC.

PASSENGER FARE TARIFF AND SALES MANUAL

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CHILDREN'S FARES

[Effective: June 18, 2020]

Greyhound has eliminated the 5% Child's Fare discount, except in select markets where these discounts are government mandated.

The foregoing rules are the basis for determining child travel (The carriers reserve the right to refuse to transport children from their origin, when in the judgement of the supervisory personnel of the origin carrier, supervision of such children is inadequate.) If the passenger appears to be an unaccompanied minor. The driver reserves the right to ask for identification to confirm passenger is **seventeen** (17) years of age or older. All passengers who have not reached their **seventeenth** (17) birthday must be accompanied by a passenger **seventeen** (17) years of age or older or must comply with the guidelines regarding the transportation of Unaccompanied Children as outlined in the Policy Affecting Unaccompanied Children under the age of 17, shown on the next page.

CHILDREN'S FARES (cont'd)

POLICY AFFECTING UNACCOMPANIED CHILDREN UNDER THE AGE OF 17:

Any passenger under the age of 12 must be accompanied by a passenger at least 17 years of age or older at all times. Passengers between the ages of 12 and 16 years of age inclusive, may travel unaccompanied at full adult fare if the following conditions are met in their entirety: [See exception below.]

- 1. The unaccompanied child must not transfer from one coach to another.
- The trip must begin and terminate on the same schedule. No Exceptions.
- 3. Unaccompanied minors must have an Unaccompanied Child Form completed for them. An unaccompanied Child Form must be filled in for each direction of travel (round trip would require two competed forms).
- 4. Both the origin and destination stations are full-service agencies or company operated facilities.
- 5. Trip must begin during daylight hours and end by 10:00pm.
- 6. The destination station will be open at the time the passenger is scheduled to arrive.
- 7. Parent, Guardian or Legal Custodian of the child must complete and sign the Unaccompanied Child Form authorizing the child to make the trip and return this to the Customer Service Supervisor on duty. This form specifically names the person authorizing the trip and the person meeting the child at the destination station and the telephone number(s) at which this person may be contacted. It also provides an emergency contact name and telephone number in the event it is needed. Child must retain a copy of Unaccompanied Form during travel.
- 8. In order for the child to be released at the destination, the person named on the Unaccompanied Child Form as the one meeting the child must have positive picture identification, such as a driver's license or state issued identification card, and provide such to K1the agent at the destination station. Without such identification, the child will be released into the custody of Child Protective Services or to local law enforcement officials in the destination city.
- 9. A fee of \$15 one-way/ \$30 roundtrip will be assessed for each child traveling unaccompanied.

If any of the above conditions are not met, then the passenger must be accompanied by a passenger at least 17 years of age or older in order to travel.

For specific guidelines regarding the transportation of unaccompanied children, please refer to your Customer Service Manual.

EXCEPTION: [State of Illinois only] No tickets will be sold to unaccompanied minor children under the age of 17 for interstate or intrastate travel from locations within the state of Illinois.

Job Corp and Home Free travelers are exempt from policy.

SENIOR CITIZEN'S FARES

As of **June 18**, **2020** Greyhound, eliminated the 5% Senior Citizen's travel discount except in select markets where these discounts are government mandated.

CLERGY FARES

Greyhound has no special fares for members of the clergy.

CHARITY FARES

Greyhound offers no discounts for charitable organizations, except for those shown in this section.

VETERAN'S DISCOUNTS

A discount of 25% off the applicable one-way fare is granted to patients of U.S. Veterans Administration Hospitals, patients assigned by the United States Veterans Administration to Army, Navy, Air Force, or Military hospitals, or patients assigned by the United States Veterans Administration to civil and state institutions, when traveling at their own expense.

To qualify for this discount, the patient must present a completed Veterans Administration Request for Reduced Rate Transportation Form (VA-Form 3068) to the ticket agent at time of purchase.

No round-trip tickets will be sold. If passenger desires a return trip, sell two one-way tickets, one for the going trip and another for the return trip.

Below is a facsimile of the required form. It is a serialized form, currently printed on green bank-stock type paper. Facsimiles or copies of this form must not be accepted. VA hospitals or institutions may order the form thru the Department of Veterans Affairs Standardized Forms, Form Letters and Publications Combined Catalog.

This catalog can be viewed online at http://www1.va.gov/oamm/pmo/sdc/od/forms_publications.cfm. Under Program Highlights click on the electronic catalog link.

DEPARTMENT OF VETERANS AFFAIRS				
REQUEST FOR REDUCED RATE TRANSPORTATION			Original Form must have a	
ISSUING VA INSTALLATION		DATE OF ISSUE	serial number	
SAMPLE				501-W1 -10-11-00-1
LAST - FIRST - MIDDLE NAME OF VETRAN OR ATTENDANT	NAME AND LOCATION OF HOSPITAL		REAS	ON FOR ISSUE (Check one)
				AUTHORIZED ABSENCE
FROM	то			APPROVED FOR ADMISSION
TO TICKET AGENT - The bearer is a beneficiary of the Department of Veterans Affairs. He is entitled to any concessions in fares which your line grants to VA patients or members. He will pay cash for transportation from			DISCHARGED	
personal funds. The Department of Veterans Affairs will not be responsible for the cost of this transportation. Do not honor this request this request if not completely filled out when presented to you, if it shows erasure or alteration, or if not presented within 90 days from issue date.				ATTENDANT TO BLIND, PARAPLEGIC, OR INCOMPETENT VETERAN
The bearer will show a letter or card of identification sustaining the "Reason for Issue" checked.				RETURN TRIP OF ATTENDANT TO VETERAN
SIGNATURE OF VETERAN OR ATTENDANT		SIGNATURE AND TITLE OF DIR	RECTOR	OR DESIGNATE

YA FORM 1990(R) 3068 NOT TRANSFERABLE

PASSENGER FARE TARIFF AND SALES MANUAL

MILITARY DISCOUNTS

Effective: October 3, 2022

Discount of 10% will be applicable to passengers with a Military ID card or Retired Military ID.

Max Military Discount is also available for purchase. If required documentation is presented a max discount of \$175 one-way or \$350 round-trip.

TRAVELER'S AID CHARITY DISCOUNT

EXPIRES: No expiration date

DISCOUNT

CODE: "TA"

The Traveler's Aid is an international organization with a presence in many large United States cities and metropolitan areas. It is a charitable organization designed to aid the passenger in need of travel assistance.

Passengers who are in need of travel assistance may contact a Traveler's Aid office in one of the cities listed below and upon approval by Traveler's Aid will be furnished with a letter on Traveler's Aid letterhead stationery that can be presented to any Greyhound location in the same city or surrounding area for 25% off the applicable walk-up fare.

The 25% discount will not apply during holiday blackout periods. See Section 5.

This offer will not apply to senior fares, student fares, children's fares, companion fares, military fares, casino fares, Ameripass fares, or fares requiring advance purchase. No other discounts will apply in conjunction with the Traveler's Aid discount.

The passenger will present a letter from Traveler's Aid that states that the issuing office (see list below) is a current member in good standing of Traveler's Aid International and entitled to participate in the Greyhound discount program. In addition, the request will include the passenger's name, travel origin, travel destination, and number of tickets needed. Discounted children's fares will not be sold, although child's-fare tickets based on the undiscounted walk-up fare may be sold when the child is traveling with an adult.

As with any charity discount, the payment of transportation must be from Traveler's Aid funds, not the passenger's personal funds.

PARTICIPATING TRAVELER'S AID LOCATIONS						
Albuquerque, NM	Gainesville, FL	Montgomery, AL	San Bernardino, CA			
Atlanta, GA	Green Bay, WI	Nashville, TN	San Diego, CA			
Albany, NY	Hapeville, GA	New Haven, CT	San Francisco, CA			
Baltimore, MD	Hollywood, CA	New Orleans, LA	San Rafael, CA			
Birmingham, AL	Jacksonville, FL	New York, NY	Savannah, GA			
Boston, MA	Killeen, TX	Norfolk, VA	Seattle, WA			
Buffalo, NY	Lake City, FL	Oakland, CA	Shreveport, LA			
Charlotte, NC	Las Vegas, NV	Oklahoma City, OK	Spartanburg, SC			
Chicago, IL	Lawrence, KS	Philadelphia, PA	St. Louis, MO			
Cincinnati, OH	Long Beach, CA	Phoenix, AZ	St. Petersburg, FL			
Claremont, CA	Los Angeles, CA	Pittsburgh, PA	Tampa, FL			
Dallas, TX	Louisville, KY	Providence, RI	Temple, TX			
Daytona Beach, FL	Marietta, GA	Richmond, VA	Washington, DC			
Detroit, MI	Memphis, TN	Riverside, CA	Wilkes-Barre, PA			
Ft. Worth, TX	Milwaukee, WI	Rock Springs, WY	Wilmington, DE			

RED CROSS CHARITY DISCOUNT

EXPIRES: No expiration date

DISCOUNT

CODE: "RC"

The Red Cross is a recognized charitable designed to provide disaster relief and/or assistance to people in need.

Passengers who are in need of travel assistance may contact the local Red Cross chapter and upon approval will be furnished with a letter on Red Cross letterhead plus a coupon that can be presented to any Greyhound location for 25% off the applicable walk-up fare.

This offer will not apply to senior fares, student fares, children's fares, companion fares, military fares, casino fares, Ameripass fares, or fares requiring advance purchase. No other discounts will apply in conjunction with the Red Cross discount.

The passenger will present the letter from the local Red Cross Chapter, which includes the passenger's name, travel origin, travel destination, and number of tickets needed. Discounted children's fares will not be sold, although child's-fare tickets based on the undiscounted walk-up fare may be sold when the child is traveling with an adult.

As with any charity discount, the payment of transportation must be from Red Cross funds, not the passenger's personal funds.