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1/9/18- Changes have been made to 2018 Travel Blackouts, Legacy Standard, Peak Holiday and Standard Weekend Premiums.

REFUNDABLE-FARE PRICING

All published standard (mileage) and reduced fares are non-refundable unless otherwise indicated. Any fare can be made refundable at time of purchase only with the purchase of a Refundable-Fare using the mark-up table as indicated below. The travel date or departure time of a NonRefundable-Fare ticket may be changed for a \$20 Change of Itinerary fee. No Change of Itinerary fee will apply to Refundable Fares. Standard refund policy, as published in Section 1 of this Manual, will apply; however, no cancellation penalty will apply to Refundable Fares presented for refund. All transportation must be completed within 1 year of the date of purchase.

TABLE OF MARK-UP FEES FOR REFUNDABLE FARES

Effective: February 29, 2012

Where One-Way and Round-Trip Fares are:	Mark-Up is:	Where One-Way and Round-Trip Fares are:	Mark-Up is:
<\$10.01	\$3.00	\$120.01-\$130.00	\$15.00
\$10.01-\$20.00	\$4.00	\$130.01-\$150.00	\$17.00
\$20.01-\$30.00	\$5.00	\$150.01-\$170.00	\$19.00
\$30.01-\$40.00	\$6.00	\$170.01-\$190.00	\$21.00
\$40.01-\$50.00	\$7.00	\$190.01-\$210.00	\$23.00
\$50.01-\$60.00	\$8.00	\$210.01-\$230.00	\$25.00
\$60.01-\$70.00	\$9.00	\$230.01-\$250.00	\$27.00
\$70.01-\$80.00	\$10.00	\$250.01-\$270.00	\$30.00
\$80.01-\$90.00	\$11.00	\$270.01-\$290.00	\$33.00
\$90.01-\$100.00	\$12.00	\$290.01-\$320.00	\$36.00
\$100.01-\$110.00	\$13.00	\$320.01-\$350.00	\$39.00
\$110.01-\$120.00	\$14.00	\$350.01-\$999.00	\$42.00

NEW PRICE ON DEMAND (POD) PRICING

Price on Demand is a new implementation to Dynamic Pricing. The new tool allows fares to change continuously, and the fares are determined based on the demand and availability of a schedule. The pricing tool will only apply to travel involving Greyhound Lines and a few others select carriers (ex. Adirondack Trailways, Burlington Trailways, Jefferson Lines, Southeastern Stages and Baron's Bus). If service is solely provided by foreign carrier pricing will reflect legacy TRIPS pricing. All available fares will be the same across all selling channels (example: You will no longer see fares differences between the Web, NBTS and Terminal Fares).

The new system continuously calculates the cost according to current demand and availability, all purchases made in advance and during peak travel will be considered during the calculation of fares.

NEW DYNAMIC TRIPS TERMINAL SURCHARGE PRICING

Dynamic Pricing functionality allows different surcharge rates to be applied across the day. **The surcharge rate will be more dynamic and will be subject to change.** For example, during less peak periods the surcharge rate will decrease and during higher peak periods the surcharge rate will increase. The surcharge rate is a percentage of the ticket price. The Dynamic Pricing model will adjust fare changes based on day of the week and time of departure. The pricing model is flexible and fare rates will fluctuate.

This premium applies to fares between points in the United States, Canada and Mexico when a portion of the route is on or via the lines of Greyhound Lines, Inc., and/or Valley Transit Co; unless tariff is noted on pages 5.5-5.6.

Terminal fares may have adjustments applied based upon the day of week, time of day, or capacity of the schedule to ensure that the fare levels better reflect the schedule demand.

LEGACY "STANDARD" HOLIDAY PREMIUMS

A premium will be added to each **Advance Purchase** fare during holiday periods. This premium applies to fares between points in the United States, Canada and Mexico when a portion of the route is on or via the lines of Greyhound Lines, Inc., and/or Valley Transit Co.

The Surcharge Table below will apply to the selected **Advance Purchase Tariffs and Interline Carriers** listed:

(AP TARIFFS)

PFAP-7	PFAP-21	PFAP-3-CP
PFAP-7-CP	PFAP-21-CP	PFAP-5-CP
PFAP-7-M	PFAP-21-M	PFAP-6-CP
PFAP-14	PFAP-1-CP	PFAP-30
PFAP-14-CP	PFAP-3	

(INTERLINE CARRIERS)

JL-AP-7-M	ARO-22	KBC-210	KBC-TXLPT2	SES-81
JLAP-7-CP	BHL-1	KBC-37	NBTA3097	SSS-TX-16
JL-AP-14-M	CCI-1	KBC-ARLPT1	KBC-210	SW-43
JLAP-14-CP	DEA-203	KBC-LALPT1	SES-200	VRB-1
INT-AP-7	DEA-204	KBC-TX-5	SES-34	
INT-AP-14	INT-09	KBC-TXLPT1	SES-65	

See Page 5.7 - 5.8 for applicable dates.

All applicable adult and children's one-way fares will be increased as shown below. Premiums will be based off the one-way fares using the table below. **Premiums for round-trip fares will be 2 times the applicable premium for the one-way fare.**

Where One-Way and Round-Trip fares are:	Increase by:
\$0 to 10.00	\$4.00
\$10.01 to \$20.00	\$6.00
\$20.01 to \$30.00	\$8.00
\$30.01 to \$40.00	\$11.00
\$40.01 to \$50.00	\$13.00
\$50.01 to \$60.00	\$15.00
\$60.01 to \$80.00	\$17.00
\$80.01 to \$100.00	\$19.00
\$100.01 to \$200.00	\$20.00
\$200.01 & Over	\$25.00

LEGACY “PEAK” HOLIDAY PREMIUMS

A premium will be added to each **Advance Purchase** fare during holiday periods. This premium applies to fares between points in the United States, Canada and Mexico when a portion of the route is on or via the lines of Greyhound Lines, Inc., and/or Valley Transit Co.

The Surcharge Table below will apply to the selected **Advance Purchase Tariffs and Interline Carriers** listed:

(AP TARIFFS)

PFAP-7	PFAP-21	PFAP-3-CP
PFAP-7-CP	PFAP-21-CP	PFAP-5-CP
PFAP-7-M	PFAP-21-M	PFAP-6-CP
PFAP-14	PFAP-1-CP	PFAP-30
PFAP-14-CP	PFAP-3	

(INTERLINE CARRIERS)

JL-AP-7-M	ARO-22	KBC-210	KBC-TXLPT2	SES-81
JLAP-7-CP	BHL-1	KBC-37	NBTA3097	SSS-TX-16
JL-AP-14-M	CCI-1	KBC-ARLPT1	KBC-210	SW-43
JLAP-14-CP	DEA-203	KBC-LALPT1	SES-200	VRB-1
INT-AP-7	DEA-204	KBC-TX-5	SES-34	
INT-AP-14	INT-09	KBC-TXLPT1	SES-65	

See Page 5.7 – 5.8 for applicable dates.

All applicable adult and children's one-way fares will be increased as shown below. Premiums will be based off the one-way fares using the table below. **Premiums for round-trip fares will be 2 times the applicable premium for the one-way fare.**

Where One-Way and Round-Trip fares are:	Increase by:
\$0 to 10.00	\$ 5.00
\$10.01 to \$20.00	\$ 7.00
\$20.01 to \$30.00	\$10.00
\$30.01 to \$40.00	\$13.00
\$40.01 to \$50.00	\$16.00
\$50.01 to \$60.00	\$19.00
\$60.01 to \$80.00	\$22.00
\$80.01 to \$100.00	\$25.00
\$100.01 to \$200.00	\$30.00
\$200.01 & Over	\$35.00

Note: TRIPS locations will assess the appropriate premium on the date of travel.
 MANUAL locations will assess the appropriate premium on the date of travel.

LEGACY "STANDARD" WEEKEND PREMIUMS

A premium will be added to each **Advance Purchase** fare on Friday thru Sunday as indicated below. This weekend premium applies to fares between points in the United States, Canada and Mexico when a portion of the route is on or via the lines of Greyhound Lines, Inc., and/or Valley Transit Co.

The Surcharge Table below will apply to the selected **Advance Purchase Tariffs and Interline Carriers** listed:

(AP TARIFFS)

PFAP-7	PFAP-21	PFAP-3-CP
PFAP-7-CP	PFAP-21-CP	PFAP-5-CP
PFAP-7-M	PFAP-21-M	PFAP-6-CP
PFAP-14	PFAP-1-CP	PFAP-30
PFAP-14-CP	PFAP-3	

(INTERLINE CARRIERS)

JL-AP-7-M	ARO-22	KBC-210	KBC-TXLPT2	SES-81
JLAP-7-CP	BHL-1	KBC-37	NBTA3097	SSS-TX-16
JL-AP-14-M	CCI-1	KBC-ARLPT1	KBC-210	SW-43
JLAP-14-CP	DEA-203	KBC-LALPT1	SES-200	VRB-1
INT-AP-7	DEA-204	KBC-TX-5	SES-34	
INT-AP-14	INT-09	KBC-TXLPT1	SES-65	

See Page 5.7 – 5.8 for applicable dates.

All Present Effective Standard and Reduced, Adult and Children's One-Way fares will be increased as shown below, except for certain programs in Sections 9, 9a, 9b, 9c, 9d, 9e, 9f, and 13 hereof. All applicable adult and children's one-way fares will be increased as shown below. Premiums will be based off the one-way fares using the table below. **Premiums for round-trip fares will be 2 times the applicable premium for the one-way fare.**

Where One-Way and Round-Trip fares are:	Increase by:
\$0 to 10.00	\$ 2.00
\$10.01 to \$20.00	\$ 3.00
\$20.01 to \$30.00	\$ 4.00
\$30.01 to \$40.00	\$ 5.00
\$40.01 to \$50.00	\$ 6.00
\$50.01 to \$60.00	\$ 7.00
\$60.01 to \$80.00	\$ 8.00
\$80.01 to \$100.00	\$10.00
\$100.01 to 200.00	\$12.00
\$200.01 & Over	\$15.00

Note: TRIPS locations will assess the appropriate premium on the date of travel.
 MANUAL locations will assess the appropriate premium on the date of travel.

LEGACY DATES OF APPLICATION OF WEEKEND AND HOLIDAY PREMIUMS

HOLIDAY	DATE	DAY OF WEEK	PREMIUM RATE
MLK Holiday	January 15, 2018	Monday	Weekend Premium Rates
President's Day	February 19, 2018	Monday	Weekend Premium Rates
Easter	March 29, 2018 March 30, 2018 March 31, 2018 April 1, 2018 April 2, 2018	Thursday Friday Saturday Sunday Monday	Weekend Premium Rates Holiday Premium Rates Weekend Premium Rates Holiday Premium Rates Weekend Premium Rates
Memorial Day	May 25, 2018 May 26, 2018 May 27, 2018 May 28, 2018	Friday Saturday Sunday Monday	Holiday Premium Rates Weekend Premium Rates Weekend Premium Rates Holiday Premium Rates
Independence Day	June 28, 2018 June 29, 2018 June 30, 2018 July 1, 2018 July 2, 2018 July 3, 2018 July 4, 2018 July 5, 2018 July 6, 2018 July 7, 2018 July 8, 2018 July 9, 2018	Thursday Friday Saturday Sunday Monday Tuesday Wednesday Thursday Friday Saturday Sunday Monday	Weekend Premium Rates Holiday Premium Rates-Peak Holiday Premium Rates Weekend Premium Rates Holiday Premium Rates Holiday Premium Rates No Surcharges Holiday Premium Rates Holiday Premium Rates Holiday Premium Rates Holiday Premium Rates Weekend Premium Rates
Labor Day	August 31, 2018 September 1, 2018 September 2, 2018 September 3, 2018	Friday Saturday Sunday Monday	Holiday Premium Rates Weekend Premium Rates Weekend Premium Rates Holiday Premium Rates

LEGACY DATES OF APPLICATION OF WEEKEND AND HOLIDAY PREMIUMS

Thanksgiving	November 19, 2018	Monday	Holiday Premium Rates
	November 20, 2018	Tuesday	Holiday Premium Rates-PEAK
	November 21, 2018	Wednesday	Holiday Premium Rates-PEAK
	November 22, 2018	Thursday	Weekend Premium Rates
	November 23, 2018	Friday	Weekend Premium Rates
	November 24, 2018	Saturday	Weekend Premium Rates
	November 25, 2018	Sunday	Holiday Premium Rates-PEAK
	November 26, 2018	Monday	Holiday Premium Rates
Christmas/ New Year's Day	December 13, 2018	Thursday	Holiday Premium Rates
	December 14, 2018	Friday	Holiday Premium Rates
	December 15, 2018	Saturday	Holiday Premium Rates
	December 16, 2018	Sunday	Holiday Premium Rates
	December 17, 2018	Monday	Holiday Premium Rates
	December 18, 2018	Tuesday	Holiday Premium Rates
	December 19, 2018	Wednesday	Holiday Premium Rates
	December 20, 2018	Thursday	Holiday Premium Rates-PEAK
	December 21, 2018	Friday	Holiday Premium Rates-PEAK
	December 22, 2018	Saturday	Holiday Premium Rates
	December 23, 2018	Sunday	No Surcharges
	December 24, 2018	Monday	Holiday Premium Rates
	December 25, 2018	Tuesday	Holiday Premium Rates
	December 26, 2018	Wednesday	Holiday Premium Rates
	December 27, 2018	Thursday	Holiday Premium Rates
	December 28, 2018	Friday	Holiday Premium Rates
	December 29, 2018	Saturday	Holiday Premium Rates
	December 30, 2018	Sunday	Holiday Premium Rates
	December 31, 2018	Monday	Weekend Premium Rates
	January 1, 2019	Tuesday	No Surcharges
	January 2, 2019	Wednesday	Holiday Premium Rates
	January 3, 2019	Thursday	Holiday Premium Rates
	January 4, 2019	Friday	Holiday Premium Rates
	January 5, 2019	Saturday	Weekend Premium Rates
January 6, 2019	Sunday	Holiday Premium Rates	
January 7, 2019	Monday	No Surcharges	

TRAVEL BLACKOUT DATES

During peak travel periods Greyhound will usually restrict its low-price advance purchase fares from being honored for transportation.

The restriction applies to one-way and round-trip tickets (both going and returning). A passenger who begins his/her travel before the black-out will be permitted to complete the trip through to destination with no stop-overs.

Fares limited to midweek (Monday through Thursday) travel are restricted for one-way and round-trip travel Monday thru Thursday only (both going and returning).

Black-out dates generally coincide with the Holiday Premium periods, but not always.

2018 Travel Blackout Periods		
Holiday	Blackout Period	Blackout Fare Types (See Next Page for Note)
Independence Day	June 29, 2018	1
	June 30, 2018	2
	July 1, 2018	4
	July 2 and July 3, 2018	2
	July 4, 2018	4
	July 5, 2018	2
	July 7, 2017	4
	July 8, 2017	2
Thanksgiving	November 16, 2018	2
	November 17 and November 18, 2018	4
	November 19, 2018	2
	November 20 and November 21, 2018	3
	November 22, and November 23, 2018	4
	November 24, 2018	2
	November 25, 2018	3
November 26, 2018	2	
Christmas/New Years	December 14, 2018	2
	December 15 and 18, 2018	4
	December 19 and 20, 2018	2
	December 21 and 22, 2018	1
	December 23, 2018	2
	December 24, 2018	4
	December 26 and December 28, 2017	2
	December 29, 2018 and January 1, 2019	4
	January 2, 2019 and January 4, 2019	2

TRAVEL BLACKOUT DATES

Note	Travel Blackouts Apply to Following Fare Types
1	PFAP-21-CP, PFAP-21-M, PFAP-14-CP, PFAP-14-M, PFAP-7-M, GLC-ADP-A3, GLI-ADP-AP, INT-AP-14-M, INT-AP-7M
2	PFAP-21-CP, PFAP-21-M, PFAP-14-CP, PFAP-14-M, PFAP-7-CP, GLC-ADP-A3, GLI-ADP-AP, INT-7-CP, INT-AP-14, JL-AP-14-M
3	PFAP-21-CP, PFAP-21-M, PFAP-14-CP, PFAP-14-M, PFAP-7-MPFAP-7-CP, PFAP-7-M, PFAP-3-M, GLC-ADP-A3, GLI-ADP-AP, INT-7-CP, INT-AP-14, JL-AP-14-M, INT-AP-7, JL-AP-7-M
4	None