

PREMIUMS AND TAXES

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FLEX-FARE PRICING

All published standard (mileage) and reduced fares (Econo-Fares) are non-refundable unless otherwise indicated. Any fare can be made refundable at time of purchase only with the purchase of a Flex-Fare using the mark-up table as indicated below. The travel date or departure time of an Econo-Fare ticket may be changed for a \$20 Change of Itinerary fee. No Change of Itinerary fee will apply to Flex-Fares. Standard refund policy, as published in Section 1 of this Manual, will apply; however, no cancellation penalty will apply to Flex-Fares presented for refund. All transportation must be completed within 1 year of the date of purchase.

TABLE OF FLEX-FARE MARK-UP FEES
Effective: November 19, 2012

Where One-Way and Round-Trip Fares are:	Flex-Fare Mark-Up is:	Where One-Way and Round-Trip Fares are:	Flex-Fare Mark-Up is:
<\$10.01	\$3.00	\$120.01-\$130.00	\$16.00
\$10.01-\$20.00	\$4.00	\$130.01-\$150.00	\$17.00
\$20.01-\$30.00	\$5.00	\$150.01-\$170.00	\$19.00
\$30.01-\$40.00	\$6.00	\$170.01-\$190.00	\$21.00
\$40.01-\$50.00	\$7.00	\$190.01-\$210.00	\$23.00
\$50.01-\$60.00	\$8.00	\$210.01-\$230.00	\$25.00
\$60.01-\$70.00	\$9.00	\$230.01-\$250.00	\$27.00
\$70.01-\$80.00	\$10.00	\$250.01-\$270.00	\$29.00
\$80.01-\$90.00	\$11.00	\$270.01-\$290.00	\$31.00
\$90.01-\$100.00	\$12.00	\$290.01-\$350.00	\$33.00
\$100.01-\$110.00	\$14.00	\$350.01-\$450.00	\$39.00
\$110.01-\$120.00	\$15.00	\$450.01-\$1,000	\$48.00

DYNAMIC TRIPS TERMINAL SURCHARGE PRICING

Dynamic Pricing functionality allows different surcharge rates to be applied across the day. **The surcharge rate will be more dynamic and will be subject to change.** For example, during less peak periods the surcharge rate will decrease and during higher peak periods the surcharge rate will increase. The surcharge rate is a percentage of the ticket price. The Dynamic Pricing model will adjust fare changes based on day of the week and time of departure. The pricing model is flexible and fare rates will fluctuate. This premium applies to fares between points in the United States, Canada and Mexico when a portion of the route is on or via the lines of Greyhound Lines, Inc., and/or Valley Transit Co; unless tariff is noted.

LEGACY “STANDARD” WEEKEND AND HOLIDAY PREMIUMS

Sliding scale Holiday or Weekend Surcharge will be added to each ticket (One-way or Return) sold for **Travel** Friday, Saturday, Sunday or Holidays. (see list of applicable holidays).

Surcharge to be applied if any departure date; start of the trip, after a stop-over or the return trip; will be on a Friday, Saturday, Sunday or Holiday.

Example: If the passenger purchases a ticket for travel Monday – Thursday, then every start or restart must be Monday – Thursday.

NOTE: Under new Greyhound travel policy the departure and/or return dates should be reflected on the ticket. If the passenger’s plans change and they wish to travel on a different date, they **MUST** have their ticket exchanged (subject to change of itinerary fee if applicable).

Applicable on all cross-border fares with schedules originating on GCTC, QTT, JEL or TCB.

Applicable on all fares **between** provinces and **within** Alberta, British Columbia, Manitoba, Ontario, Quebec or **Saskatchewan** with schedules originating on a participating carrier (listed above).

Interlining schedules **MUST** depart from a GCTC, QTT, JEL, TCB location.

Applicable on Regular, Adult, Child, Senior, Student mileage-based Fares

Applicable on **ALL** excursions listed below:

LEGACY “STANDARD” WEEKEND AND HOLIDAY SURCHARGES APPLY TO THE FOLLOWING EXCURSIONS		
210ERSC EX14 EX21 EX40 EXO40 EX207 EX214	EX221 EX231 EX2000 PFAP-7-CP PFAP-14-CP PFAP-7-M PFAP-14-M	PFAP-21-M PQ1GLI PQCP SCS1 GLC-MBL SKLOCAL VCL

NOTE: Valid for both Intra & Inter fares (between all Provinces), when the Schedule begins on one of the carriers listed above:

USA Locations – Valid to Buffalo, NY & Detroit, MI only. No surcharge is to be added to any other USA location.

LEGACY “STANDARD” WEEKEND PREMIUMS:

A premium will be added to each fare on Friday thru Sunday as indicated below. This weekend premium applies to fares between points in Canada when a portion of the route is on or via the lines of Greyhound Canada Transportation ULC. and/or between points in Canada and the United States when the trip begins on one of the afore mentioned carriers.

Applies to Tariffs listed in section 5.4, Adult and Children's One-Way and Round-Trip fares will be increased as shown below. Premiums will be based off of the one-way fares using the table below. **Premiums for roundtrip fares will be 2 times the applicable premium for the one-way fare.** All fares marked with the restriction code of “NWS” are not subject to Weekend Premium Pricing.

2/13, 6/28, 7/1, 8/2, 9/6, 10/11, 12/17

FARE RANGE	PREMIUM
\$0 to \$10.00	\$ 2.50
\$10.01 to \$20.00	\$ 3.50
\$20.01 to \$30.00	\$ 4.50
\$30.01 to \$40.00	\$ 5.00
\$40.01 to \$50.00	\$ 6.00
\$50.01 to \$60.00	\$ 7.00
\$60.01 to \$80.00	\$ 9.00
\$80.01 to \$100.00	\$10.00
\$100.01 to \$200.00	\$15.00
\$200.01 & Over	\$19.00

The Holiday Premium will supersede the weekend premium fares.

LEGACY “STANDARD” HOLIDAY PREMIUMS:

A premium will be added to each fare on Statutory Holidays as indicated below. This holiday premium applies to fares between points in Canada when a portion of the route is on or via the lines of Greyhound Canada Transportation ULC. and/or between points in Canada and the United States when the trip begins on one of the afore mentioned carriers.

Applies to Tariffs listed in section 5.4, Adult and Children's One-Way and Round-Trip fares will be increased as shown below. Premiums will be based off of the one-way fares using the table below. **Premiums for roundtrip fares will be 2 times the applicable premium for the one-way fare.** All fares marked with the restriction code of “NHS” are not subject to Holiday Premium Pricing.

2/15, 2/16, 2/17, 3/13, 3/14, 3/15, 3/22, 4/9, 4/10, 4/11, 4/12, 4/13, 5/15, 5/16, 5/17, 5/18, 6/29, 6/30, 7/2, 7/31, 8/1, 8/3, 9/4, 9/5, 9/7, 10/8, 10/10, 10/13, 12/18, 12/19, 12/24, 12/26, 12/28, 12/31, 1/1, 1/2, 1/3

FARE RANGE	PREMIUM 1
\$0 to \$10.00	\$ 3.50
\$10.01 to \$20.00	\$ 5.50
\$20.01 to \$30.00	\$ 7.50
\$30.01 to \$40.00	\$ 9.50
\$40.01 to \$50.00	\$12.00
\$50.01 to \$60.00	\$16.00
\$60.01 to \$80.00	\$18.00
\$80.01 to \$100.00	\$21.00
\$100.01 to \$200.00	\$26.00
\$200.01 & Over	\$29.00

2/14, 2/23, 10/9, 10/12, 12/20, 12/27, 12/29, 12/30

FARE RANGE	PREMIUM 2
\$0 to 10.00	\$ 6.00
\$10.01 to \$20.00	\$ 7.00
\$20.01 to \$30.00	\$ 9.00
\$30.01 to \$40.00	\$11.00
\$40.01 to \$50.00	\$13.00
\$50.01 to \$60.00	\$18.00
\$60.01 to \$80.00	\$20.00
\$80.01 to \$100.00	\$23.00
\$100.01 to \$200.00	\$29.00
\$120.01 & Over	\$33.00

For Statutory holidays that fall on a weekend, only the Holiday Premium will apply.

12/21, 12/22, 12/23, 1/2, 1/3

FARE RANGE	PREMIUM 3
\$0 to 10.00	\$ 7.00
\$10.01 to \$20.00	\$ 8.00
\$20.01 to \$30.00	\$10.00
\$30.01 to \$40.00	\$12.00
\$40.01 to \$50.00	\$17.00
\$50.01 to \$60.00	\$19.00
\$60.01 to \$80.00	\$20.00
\$80.01 to \$100.00	\$23.00
\$100.01 to \$120.00	\$29.00
\$120.01 & Over	\$33.00

For Statutory holidays that fall on a weekend, only the Holiday Premium will apply.

LEGACY “HOLIDAY PREMIUM” PERIODS:

2020-2021 Legacy Holiday Premium Periods	
Holiday	Premium Period
Family Day Holiday (Feb 17– Mon)	February 13 thru 17, and 23, 2020
Spring Break (Mar 16 - Mon)	March 13 thru 15, and 22, 2020
Easter (Apr 12 – Sun)	Apr 9 thru Apr 13, 2020
Victoria Day (May 18 – Mon)	May 15 and 18, 2020
Canada Day (Jul 1 - Wed)	June 28 thru July 2, 2020
Civic Holiday (Aug 3 – Mon) (Except Quebec)	July 31 thru August 3, 2020
Labor Day (Sep 7 – Mon)	September 4 thru September 7, 2020
Thanksgiving (Oct 12- Mon)	October 8 thru 13, 2020
Christmas (Dec 25 – Fri)	December 17 thru 24, 2020
New Year's (Jan 1 – Fri)	December 26, 2020 thru January 3, 2021

NOTE: Tickets sold for travel from points in the province of Quebec are not subject to the Holiday Premium during the Civic Holiday period.

LEGACY “TRAVEL BLACKOUT” PERIODS:

The Holiday Blackout restriction applies to one-way and round-trip tickets (both Outbound and Inbound). Passengers who begin their travel (either outbound or inbound) before the Holiday Blackout will be permitted to complete the trip though to their destination with NO stopovers. After reaching their destination, travel on any excursion may not start again on any of the blacked-out dates.

LEGACY TRAVEL BLACK-OUT DATES FOR 2020-2021	
Holiday	Blackout Period
Family Day Holiday	February 13 thru February 17, 2020
End of Reading Week	February 23, 2020
Easter	April 9 thru April 13, 2020
Victoria Day	May 15 and May 18, 2020
Canada Day	June 28 thru July 2, 2020
Civic Holiday (Except Quebec)	July 31 thru August 3, 2020
Labor Day	September 4 thru September 7, 2020
Thanksgiving	October 8 thru October 13, 2020
Christmas	December 17 thru 24 and December 26 thru 31, 2020
New Year's	January 1 thru January 3, 2021

NOTE: Tickets sold for travel from points in the province of Quebec are not subject to travel blackout during the Civic Holiday period.

THE FOLLOWING LEGACY EXCURSIONS ARE BLACKED OUT FOR HOLIDAY TRAVEL 2020-2021	
<p>FEB 13 EX14, EXT207, EXT214</p> <p>FEB 14 EX2000, EX14, GLC-ADP-14, GLC-ADP-7, GLC-ADP-A3, EXT207, EXT214 Companion Fare, ISIC and Hostelling</p> <p>FEB 15 EX14, GLC-ADP-14, EXT214, EXT207, Companion Fare, ISIC and Hostelling</p> <p>FEB 16 EX14, GLC-ADP-14, EXT207, EXT214</p> <p>FEB 17 EX2000, EX14, GLC-ADP-14, GLC-ADP-7, GLC-ADP-A3, EXT207, EXT214, Blackout Companion Fare (CP), ISIC and Hostelling</p> <p>FEB 23 EX14, EXT207, EXT214, ISIC and Hostelling</p> <p>MAR 13 EX14, EXT207, EXT214, GLC-ADP-14, Companion Fare, ISIC and Hostelling</p> <p>MAR 14 EX14, EXT207, EXT214</p> <p>MAR 15 EX14, EXT207, EXT214</p> <p>MAR 22 EX14, EXT207, EXT214, GLC-ADP-14</p> <p>APR 9 EX14, GLC-ADP-14, GLC-ADP-7, GLC-ADP-A3, EXT214, EXT207</p> <p>APR 10 EX14 (already part of weekend blackouts), GLC-ADP-14, EXT214</p> <p>APR 11 EX14 (already part of weekend blackouts), EXT214</p> <p>APR 12 EX14 (already part of weekend blackouts), GLC-ADP-14, GLC-ADP-7, EXT214, EXT207, Companion Fare (CP), ISIC and Hostelling</p> <p>APR 13 EX14, GLC-ADP-14, EXT214, EXT207, Companion Fare, ISIC and Hostelling</p> <p>MAY 15 EX14 (already part of weekend blackouts), GLC-ADP-14, GLC-ADP-7, GLC-ADP-A3, EXT207, EXT214, Blackout Companion Fare (CP), ISIC and Hostelling</p> <p>MAY 18 EX14, GLC-ADP-14, GLC-ADP-7, GLC-ADP-A3, EXT207, EXT214, Companion Fare (CP), ISIC and Hostelling</p> <p>JUN 28 EX14, EXT207, EXT214</p> <p>JUN 29 EX14, EXT207, EXT214</p> <p>JUN 30 EX14, GLC-ADP-14, EXT207, EXT214</p> <p>JUL 1 EX14, EXT214</p> <p>JUL 2 EX14, GLC-ADP-14, EXT207, EXT214, Companion Fare (CP), ISIC and Hostelling</p> <p>JUL 3 GLC-ADP-7, GLC-ADP-14</p> <p>JUL 31 EX14, EXT214, EXT207 (already part of weekend blackouts), GLC-ADP-14, Companion Fare, ISIC and Hostelling</p> <p>AUG 1 EX14 (already part of weekend blackouts), EXT214</p> <p>AUG 2 EX14, EXT207, EXT214 (already part of weekend blackouts)</p> <p>AUG1 EX14 (already part of weekend blackouts), EXT214</p>	<p>AUG 2 EX14, EXT207, EXT214 (already part of weekend blackouts)</p> <p>AUG 3 EX14, GLC-ADP-14, EXT207, EXT214, Companion Fare, ISIC and Hostelling</p> <p>SEP 4 EX14, EXT214, EXT207 (already part of weekend blackouts), GLC-ADP-14, Companion Fare (CP), ISIC and Hostelling</p> <p>SEP 5 EX14 (already part of weekend blackouts), EXT214</p> <p>SEP 6 EX14, EXT214, EXT207 (already part of weekend blackouts)</p> <p>OCT 8 EX14, EXT207, EXT214, ISIC and Hostelling</p> <p>OCT 9 EX14, EXT214, EXT207 (already part of weekend b/outs), EX2000, GLC-ADP-14, GLC-ADP-7, GLC-ADP-A3, Companion Fare (CP), ISIC, Hostelling</p> <p>OCT 10 EX14 (already part of weekend b/outs), EXT214, EXT207, Companion Fare, ISIC and Hostelling</p> <p>OCT 11 EX14, EXT214 (already part of weekend blackouts)</p> <p>OCT 12 EX14, EXT214, EXT207, EX2000, GLC-ADP-14, GLC-ADP-7, GLC-ADP-A3, Companion Fare, ISIC and Hostelling</p> <p>OCT 13 EX14, EXT207, EXT214</p> <p>DEC 17 EX14, EXT214</p> <p>DEC 18 EX14, EX2000, GLC-ADP-14, GLC-ADP-7, GLC-ADP-A3, Companion Fare, ISIC and Hostelling</p> <p>DEC 19 EX14, EXT214, EXT207</p> <p>DEC 20 EX14, EXT214, EXT207, Companion Fare, ISIC and Hostelling</p> <p>DEC 21 EX14, EXT214, EXT207, EX2000, GLC-ADP-7, GLC-ADP-14, Companion Fare, ISIC and Hostelling</p> <p>DEC 22 EX14, EXT214, EXT207, EX2000, GLC-ADP-7, GLC-ADP-14, GLC-ADP-A3, Companion Fare, ISIC and Hostelling</p> <p>DEC 23 EX14, EXT214, EXT207, EX2000, GLC-ADP-7, GLC-ADP-14, GLC-ADP-A3, Companion Fare, ISIC and Hostelling</p> <p>DEC 24 EXT207, EX14, EXT214, GLC-ADP-14</p> <p>DEC 26 EXT207, EX14, EXT214</p> <p>DEC 27 EXT207, EX14, EXT214, GLC-ADP-14, Companion Fare, ISIC and Hostelling</p> <p>DEC 28 EXT207, EX14, EXT214, GLC-ADP-14</p> <p>DEC 29 EX2000, EX14, EXT207, EXT214, GLC-ADP-14, Companion Fare, ISIC and Hostelling</p> <p>DEC 30 EX2000, EX14, EXT207, EXT214, GLC-ADP-14, Companion Fare, ISIC and Hostelling</p> <p>DEC 31 EX14, EXT207, EXT214, GLC-ADP-14</p> <p>JAN 1 EX14, EXT207, EXT21, GLC-ADP-14</p> <p>JAN 2 EX2000, EX14, EXT207, EXT214, GLC-ADP-14, Companion Fare, ISIC and Hostelling</p> <p>JAN 3 EX2000, EX14, EXT207, EXT214, GLC-ADP-14, Companion Fare, ISIC and Hostelling</p>

TAXES

The following taxes will apply to all transportation sold in Canada.

Origin Province	Destination Province	Applicable Taxes
Maritime Province		
Maritime Province	Maritime Province	13% HST
Maritime Province	Any other Canadian Province	13% HST
Maritime Province	USA	No Tax
Nova Scotia		
Nova Scotia	Nova Scotia	15% HST
Nova Scotia	Any other Canadian Province	15% HST
Nova Scotia	USA	No Tax
Ontario		
Ontario	Ontario	13% HST
Ontario	Any other Canadian Province	13% HST
Ontario	USA	No Tax
Quebec		
Quebec	Quebec	5% GST plus 9.975% QST
Quebec	Any other Canadian Province	5% GST plus 9.975% QST
Quebec	USA	No Tax